

# IMPORTANT PHONE NUMBERS COMPILED BY THE 4TH DISTRICT POLICE

EMERGENCIES, PROBLEMS & COMPLAINTS  
VISIT US ONLINE - [WWW.PPDONLINE.ORG](http://WWW.PPDONLINE.ORG)

Police & Fire Emergencies	9-1-1	Drugs (South Narcotics Field Unit)	215-685-1000
Electrical Emergency	215-841-4141	Drugs - Hotline	215-685-1145
Gas Emergency	215-235-1212	Drugs - D.A.'s Task Force	215-686-5848
Abandoned Autos	215-685-9500	Pay Phones used for Drug Sales	215-423-5102
Truancy Hotline	215-462-7693	Anti Drug-Anti Violence	215-685-9521
SEPTA Police	215-580-4131	Drug Addiction Hotline	888-545-2600
Abandoned Houses (L&I)	215-686-2463	Graffiti - <u>FREE</u> Removal	215-685-9556
Bulk Trash (South Philly)	215-685-4290	Water/Sewer Emergencies	215-592-6300
S.W.E.E.P.	215-685-4275	Town Watch Info	215-686-1454
Tires (Trash)	215-686-5189	Block Party Permits	215-686-5501
Sanitation Police	215-685-3097	South Detectives Div	215-686-3013
SPCA (Cruelty to Animals)	215-426-6300	Animal Control	215-685-9054
Mobile Mental Health Team	215-695-6440	Homeless (Project Home)	215-232-1984
Senior Citizen PCA Help-Line	215-765-9040	W.O.A.R.	215-922-3434
Rat Control	215-685-9701	State Police	215-560-6200
Potholes & Repaving	215-686-3488	Liquor Control Enforcement	215-560-4111
Dept. Human Services	215-683-6100	Traffic Signs	215-686-5530
Business Compliance (L&I)	215-686-2463	Section 8 Complaints	215-684-4001
Tenant Action Group	215-575-0700	Dispute Resolution	215-686-4692
Street Lighting (PECO)	215-457-8220	Better Business Bureau	215-496-1000
Poison Control	215-386-2100	Youth & Gangs	215-685-9521
Block Captain Info	215-685-3993	Portable Basketball Problem	215-685-1858
Tobacco Sales to Minors	888-99-SMOKE	Comcast Cable	215-468-2222
Unshoveled Sidewalks	215-685-4276	Safe Schools (Bullying, Fear)	215-644-1277

## FILING PROTECTION FROM ABUSE ORDERS OR PRIVATE CRIMINAL COMPLAINTS

Protection From Abuse Orders	34 S. 11 <sup>th</sup> St, Room 242 until 5:00 pm	215-686-3511
<i>Emergency Orders</i> Only after 5:00 pm	13 <sup>th</sup> & Filbert Criminal Justice Center	Room B-03
Private Criminal Complaints <i>ADULTS</i>	34 S. 11 <sup>th</sup> St., 6 <sup>th</sup> Fl (9 am - 4:00 pm) <i>(\$38 Filing Fee if approved.)</i>	215-686-9863
<u>Private Criminal Complaints</u>		
Juveniles 10-17 yrs Only	1801 Vine St. ( <i>appointment only</i> )	215-686-8370
R.E.A.A.P. Unit		
Problem Children under 10 yrs	1801 Vine St. room 138-M	215-686-8328
Child Custody Disputes	34 S. 11 <sup>th</sup> St, 1 <sup>st</sup> floor	215-686-4007

UPDATED 1-2006

## **TRASH**

Trash Removal (Bagged, Canned, Boxed)	(215) 685-4290-91-92
Bulk Trash (Appliances, Furniture, TIRES, Etc.)	(215) 685-4290-91-92
Emergency Trash Removal (Shovel Up Jobs)	(215) 685-4290-91-92
Trash in Parks	(215) 685-0116
Dead Animals (Lots, Yards, Buildings)	(215) 686-5560

The Dept of Streets Sanitation Yard for South Philly is located at 63<sup>rd</sup> west of Passyunk Ave. The Supervisor is Martin Mellet. (Note: The Dept of Streets does not collect trash from rear alleys nor is there a city program to clean alleys.)

### **TRASH OF ANY KIND DUMPED ON LOTS:**

**NEIGHBORHOOD TRANSFORMATION INITIATIVE.** (215) 686-2144

**POLICE – NEIGHBORHOOD SERVICES UNIT (NSU)** (215) 685-3097  
**Investigation of Sanitation Violations, Short Dumping, Environmental Hazards**

**SANITATION EDUCATION & ENFORCEMENT** (215) 685-4275  
Unshovelled Sidewalks, Sanitation Violations; Residential, Business

**ABANDONED HOUSES** (Open, Dangerous, Squatters, Drugs) \* (215) 686-2463

### **\*Dept of Licenses & Inspections**

You may call the **L & I Hotline at (215) 686-2463** to report a complaint for these types of problems. You will be asked to give your name, address and contact telephone number. Please inform the **AGENT** if the building is near a school, daycare, church or senior citizen's dwelling. Make sure you ask the **AGENT** for the **SERVICE NUMBER** for your complaint.

**ANIMAL NUISANCES** (Barking, Unleashed, Littering, Abuse, Neglect, etc.)  
Philadelphia Animal Care & Control Association 111 W. Hunting Park Ave.  
(215) 685-9054

**BLOCK CAPTAIN PROGRAM: PHILADELPHIA MORE BEAUTIFUL COMMITTEE**  
Registration, Bags, Equipment. **DOG LITTER SIGNS** Buddy Martin (215) 685-3993

**ABANDONED CARS - POLICE ABANDONED CAR UNIT** (215) 685-9500  
Fax (215) 686-3203

**STREET SIGNS – STREETS DEPT CUSTOMER SERVICE** (215) 685-5560

**GRAFFITI – FREE REMOVAL!** Power Wash/ Paint Overs (215) 685-9556

**PORTABLE BASKETBALL HOOPS** (South Philly Only!) (215) 685-1858

**HOMELESS NUISANCE** – Project Home – Jenny O'Donnel (215) 232-1984

**HANDICAPPED ZONES** ( Abuse/Removal; Death, Relocation.) (215) 683-9738